

# **TOSHIBA**

**How To . . .**

## **MAS**

# **License Generation**

### What you need to get started

#### National Accounts License Codes can be generated by either the Originating Dealer or Installing Dealer

- To generate a license code, you will need the **Order #** for the license and the **Serial #** or the **Mac Address** of the primary NIC of the MAS server.
- **Order #** – An order # is issued to your dealership for every order placed. You will need to obtain the applicable license order # from your purchasing department. The order **MUST** be placed on FYI, passed through credit and the invoice generated before the license can be generated (**please allow 24 hours**).
- **Serial #/ Mac Address** - The Serial # is located on a sticker, on the top of the MAS server. To locate the MAC address, you must go to a DOS window on the MAS Server, type in "ipconfig/all" and locate the MAC address of the primary network card. Only the MAC address of the primary NIC is valid for license generation.

FYI License Code Generation Help Desk: (800) 645-6078

1. Click **License Codes**.
2. Click **Generation**.
3. **Choose Product Line** by clicking the arrow and selecting MAS.
4. **License Generation Type**, usually Standard Generation.
5. If this is a **National Account**, click in the box to indicate National Account.
6. Enter the **Order #**.
7. Enter **Serial #** or **Mac Address**.
8. Click **Submit**.

USA

**TOSHIBA** TSD FYI

Welcome: Test [Edit My Profile](#)

- [FYI Home](#)
- [Purchasing](#)
- [Maintenance](#)
- [Finance](#)
- [Sales](#)
- [Marketing](#)
- [Documentation](#)
- [Technical Services](#)
- [Training](#)
- [Dealer Forum](#)
- [License Codes](#)

Generation [Inquiries](#)  
Open License Search

[What's New](#)  
[Tools](#)  
[Contact Us](#)  
[Logout](#)

**fyi**

FOR VISION STATEMENT. Mike Parance, TSD's vice president & general manager, shares his vision for the future.

[More Information](#)

### CAUTION:

Once a license code has been generated, it cannot be refunded or credited to your account.

**fyi** > License Code Generation

License Code Generator

Choose Product Line: MAS

License Generation Type: Standard Generation

National Account:

Order #: 476470

Serial #: 0000000000 OR MAC Address:

Replacement Serial #: OR MAC Address:

**Submit**

9. Enter the quantity of licenses you need to activate under **Activate Qty**.

### NOTE:

If this is a **National Account**, the **Activate Qty** field is already populated and cannot be altered.

10. **Site Description** and **Install Instructions** areas are designed for you to enter information to assist you.

11. Click **Submit**.

Order # 485144 consists of the following license related products.  
Please choose the part # and quantity desired for License Code Generation.

Purch	Avail	Part #	Description	Current Cfg	Max Cfg	Activate Qty
1	1	LICMAS-ACDBA10	MAS ACD BAS SW (10A 1VA)	0	2	<input type="checkbox"/>
1	1	LICMAS-ACDBA20	MAS ACD BAS SW (20A 2VA)	0	1	<input type="checkbox"/>
1	1	LICMAS-ACDBR	OAISYS ADV PARTENR BR LIC	0	1	<input type="checkbox"/>

Activation will occur for Serial #: 0000000000    MAC Address: 00:00:00:00:00:00

Site Description (optional): Irvine, CA Site

Install Instructions (optional): Install 3/1/05

**Submit**    **Cancel**

12. Verify upgrades to be generated.
13. Verify **Serial #** or **MAC Address** to which licenses are being generated.

**REMEMBER:**

Once a license code has been generated, it **cannot be refunded or credited.**

14. To see the complete listing of activated licenses, click **\*Configuration Details\***.

15. Click

- Finalize** to accept upgrades;
- Reset** to reset choices;
- Cancel** to cancel and start over.

16. License Agreement will display. If you **Agree** and want to continue the License Code Generation, click **Finalize**

17. If you **Disagree** and want to cancel the generation process, click **Cancel**

**fyi** > License Code Generator

A license code will be generated with the following upgrades

Part #	Description	Upgrade Qty	End Qty
LICMAS-ACDEN20	MAS ACD ENH SE (20A 2VA)	0	1
LICMAS-ACDVA	MAS VA PORT	0	1
LICMAS-CALLRUTR	MAS-CALL ROUTER	0	1
LICMAS-FF-ACLK	FF ALARM CLOCK LICENSE	0	1
LICMAS-INSIGHT	MAS INSIGHT CTX LICENSE	0	1
LICMAS-INVIEW1	MAS INVIEW 1 AGENT	1	1
LICMAS-NETSEAT	MAS-NETPHONE CLIENT	0	1
LICMAS-TASBASE	MAS TASKE BASE SYSTEM	0	1
LICMASFGTSETI	TEXT-TO-SPEECH	0	1
LICMASUM25SEATS	25 SEAT UNFD MSSGNG UPGRD	0	1

[Configuration Details +](#)

Activation will occur for Serial #: 000000000    MAC Address: 00:00:00:00:00

License Type	Upgrade Value	Config Value
Alarm Clock Enable	0	1
Basic RTP: DMIPS10R11W	0	3
CSP (speech integration) DMIPS10S11W	0	3
Enhanced RTP: DMIPS10E11W	0	3
InView user client	1	1
Insight license for MAS	0	1
OASYS Call Router License for Strata AC	0	1
OASYS NetPhone and chat license for MAS	0	2
ONE Seat Unified Messaging Upgrade	0	25
Strata ACD MAS license (20 enhanced agen	0	1
TASKE Contact Base System for MAS	0	1
Text-To-Speech Feature Group	0	2
VA port license with HMP license	0	1
Voice - DMIPS10V11W	0	3
inView client license for one user	1	1

Activation will occur for Serial #: 000000000    MAC Address: 00:00:00:00:00

**Finalize**    **Reset**    **Cancel**

**fyi** > License Code Generator

TOSHIBA AMERICA INFORMATION SYSTEMS, INC. ("TAIS")  
Telecommunication Systems Division

**IMPORTANT:** This License Agreement ("Agreement") IS a legal agreement between you ("you") and TAIS. Carefully read THIS LICENSE AGREEMENT. Use of any software or ANY RELATED INFORMATION (COLLECTIVELY, "Software") installed on or shipped with a TAIS TELECOMMUNICATION SYSTEM product or otherwise made available to you by TAIS in whatever form or media, will constitute your acceptance of these terms, unless separate terms are provided by the Software supplier. If you do not agree with the terms of this LICENSE AGREEMENT, do not install, copy or use the Software AND PROMPTLY RETURN IT TO THE LOCATION FROM WHICH YOU OBTAINED IT in accordance with applicable return policies. EXCEPT AS OTHERWISE AUTHORIZED IN WRITING BY TAIS, THIS SOFTWARE IS LICENSED FOR DISTRIBUTION ONLY TO END-USERS PURSUANT TO THIS License Agreement.

YOU ACKNOWLEDGE THAT YOU HAVE READ THIS LICENSE AGREEMENT AND THAT YOU UNDERSTAND ITS PROVISIONS. YOU AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. YOU FURTHER AGREE THAT THIS LICENSE AGREEMENT CONTAINS THE COMPLETE AND EXCLUSIVE AGREEMENT BETWEEN YOU AND TAIS AND SUPERSEDES ANY PROPOSAL OR PRIOR AGREEMENT, ORAL OR WRITTEN, OR ANY OTHER COMMUNICATION RELATING TO THE SUBJECT MATTER OF THIS LICENSE AGREEMENT.

Toshiba America Information Systems, Inc.  
Telecommunication Systems Division  
9740 Irvine Boulevard  
Irvine, California 92618-1697  
United States of America

If you **AGREE**, and would like to continue License Code Generation for Strata CTX 000000000 please click on the **FINALIZE** button below

If you **DISAGREE**, and would like to cancel this License Code Generation please click on the **CANCEL** button below

**Finalize**    **Cancel**

18. Shows the Serial # to which the license was generated.
19. Shows the date license was generated. Click on the down arrow to view past activations.
20. Click **Download License File**; or
21. Enter up to 4 email addresses for license to be emailed.
22. License that you are activating will display.
23. To see the complete listing of activated licenses, click **\*Configuration Details\***.
24. Click **Submit** to complete generation process; or
25. To generate additional License Codes, click **Return**.

**fyi** > License Display Page

The following refers to the license (made requested on, JAN 11, 2005 11:07), for the phone system associated with serial # **000000001**. The listed license parts and quantities, along with the previous configuration, are used to generate the following License. These functionalities are activated through the WinAdmin application.

**Important!**  
The license file must be either downloaded or e-mail. Pick your option below.

Product Line: MAS  
License code is only valid for Serial #: **000000001**  
License Code:

**Download License File**

-OR-

Email Addresses:

pam.leyman@tais.toshiba.com  
tom@aol.com

**Submit**

Part #	Description	Order #	Ord Qty Activated	Config QTY
LICMAS-ACDEN20	MAS ACD ENH SE (20A 2VA)_			1
LICMAS-ACDVA	MAS VA PORT			1
LICMAS-CALLRUTR	MAS-CALL ROUTER			1
LICMAS-FF-ACLK	FF ALARM CLOCK LICENSE			1
LICMAS-INSIGHT	MAS INSIGHT CTX LICENSE			1
LICMAS-INVIEW1	MAS INVIEW 1 AGENT	485144	1	1
LICMAS-NETSEAT	MAS-NETPHONE CLIENT			2
LICMAS-TASBASE	MAS TASKE BASE SYSTEM			1
LICMASSFGTTSETI	TEXT-TO-SPEECH			1
LICMASUM25SEATS	25 SEAT UNFED M8SGNG UPGRD			1

[+ Configuration Details +](#)

**Return**